2015 Goals (Utilities)

	Work Plan	Goal Statement	Milestones / Performance Targets
1.	Integrated Liquid Waste and Resource Management Plan	 Continue Inflow and Infiltration Reduction Programs in Lynn Valley Assess the hydraulic performance of existing drainage system and the impact of development and climate change. Create and implement Integrated Storm Water Management Plans (ISMP's) 	 Engage with Metro and Member Municipalities through the North Shore Sewerage Area (NSSA), Regional Engineers Advisory Committee (REAC) and Liquid Waste Subcommittee Continue to locate and eliminate sources of inflow and infiltration (I&I) including cross connections and rehabilitation of deteriorated laterals Create a district wide hydraulic model including OCP development and climactic scenarios
2.	Drinking Water Management Plan	 Expand water stewardship activities Continue to refine water main replacement decision making 	 Provide analysis for assessment of rate structure and metering options Expand DNV's permanent active leak detection network Apply water use analysis to water conservation program development Update and implement the watermain replacement model for the 2016 replacement schedule
3.	Solid Waste	 Continue to improve solid waste collection service 	 Present solid waste collection options and seek direction from Council Continue to expand organics collection to multi-family
4.	Recycling Contract	 Implement new recycling contract Implement curbside segregated glass collection Administer new agreements with Multi-Material British Columbia (MMBC) for collection of packaging and printed paper (PPP) 	 Work with Smithrite for July 1, 2015 contract start date Grey boxes to be ordered and delivered to residents June/July 2015 Work with MMBC to amend and update agreements for single family and multi-family PPP collection as well as recycling depot PPP collection
5.	Recycling Participation	 Improve recycling participation and reduce contamination in multi-family dwellings 	 Increase support to multi-family buildings by offering a "toolkit" and personalized site visits to assist them in achieving waste reduction goals, increase participation and reduce contamination