

[Previous Story](#)

[Next Story](#)

*Article rank* | *25 Sep 2014* | *The Vancouver Sun*

# Bylaw system is broken

Documents- only **setup makes for a natural lack of justice**

Re: Bylaw ticket system ignores fairness, Column, Sept. 20

Thank you for publishing Ian Mulgrew's excellent article. Vancouver must balance the benefits of administrative efficiency with the fundamental legal principles of judicial fairness. Vancouver's strict documents- only setup with no city staff to answer questions is not right.

My recommendations to city staff before and after implementation of the new system were ignored. The stonewalling and obstinacy by Vancouver's executive staff was unacceptable to all the adjudicators of Apex Dispute Resolution. On March 27, we offered to terminate our contract with the City of Vancouver, which was accepted on April 15.

It was no surprise city manager Penny Ballem responded to our concerns in a letter dated June 5, basically justifying the system with no changes and no acknowledgment of Vancouver's lack of procedural fairness and natural justice.

ARNY WISE

Principal, Apex Dispute Resolution

This article was shared by a user of PressReader - an online source of publications from around the world. PressReader contains copyrighted material, trademarks and other proprietary information. Receipt of this article should not be interpreted as grant of any licenses express or implied, to the intellectual property of PressReader or publishers of publications presented. PressReader - Connecting People Through News  
PressReader, 200-13111 Vanier Place, Richmond BC V6V 2J1, Canada Phone: +1 604 278 4604 © 2003-2014 NewspaperDirect Inc. dba PressReader. All rights reserved. Terms of Use: [http://www.pressdisplay.com/pressdisplay/showlink.aspx?pageid=ins\\_terms](http://www.pressdisplay.com/pressdisplay/showlink.aspx?pageid=ins_terms) Privacy Policy: [http://www.pressdisplay.com/pressdisplay/showlink.aspx?pageid=ins\\_privacy](http://www.pressdisplay.com/pressdisplay/showlink.aspx?pageid=ins_privacy)

[Previous Story](#)

[Next Story](#)