

**Subject: RE: public input desk improvements**

**Date:** Wed, 2 Mar 2005 08:35:27 -0800

**From:** "Ernie Crist" <ernie\_crist@dnv.org>

**To:** "James Ridge" <James\_Ridge@dnv.org>, "Agnes Hilsen" <Agnes\_Hilsen@dnv.org>, <cathyadams@canada.com>

**CC:** "Shana Burrows" <Shana\_Burrows@dnv.org>, "Mayor and Council - DNV" <Council@dnv.org>, <fonvca@fonvca.org>, "Dennis Back" <dback@dnv.org>, "Rick Pratt" <Rick\_Pratt@dnv.org>, "Shayne Dunlop" <Shayne\_Dunlop@dnv.org>, <Cagebc@yahoo.com>

Hello:

If you had not reminded me I would have been silent but since you touched on it, for years I was trying to get a display where everybody could see what the speaking order for Councillors was. The two previous "success stories" could never "figure out" whose turn it was - one because he did not have the wits and the other because he was too evil.

Ernie Crist

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From: James Ridge  
Sent: Wednesday, March 02, 2005 7:37 AM  
To: Agnes Hilsen; 'cathyadams@canada.com'  
Cc: Shana Burrows; Mayor and Council - DNV; fonvca@fonvca.org; Dennis Back; Rick Pratt; Shayne Dunlop  
Subject: RE: public input desk improvements

To give credit where it is due, Coun. Muri was the catalyst for the change, while the Clerk's staff and I&T folks carried out the design of the desk changes and installation work on the "ceiling Elmo".

James

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From: Agnes Hilsen  
Sent: Tue 01/03/2005 5:10 PM  
To: 'cathyadams@canada.com'  
Cc: Shana Burrows; James Ridge; Mayor and Council - DNV; fonvca@fonvca.org; Dennis Back; Rick Pratt; Shayne Dunlop  
Subject: RE: public input desk improvements

Hello Cathy:

We love the changes as well! Thanks for taking the time to provide us with your comments - I'll pass them along to the staff that were involved in making this happen.

Agnes

Agnes Hilsen  
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District of North Vancouver  
355 West Queens Road  
North Vancouver, B.C., V7N 4N5  
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-----Original Message-----

From: cathyadams@canada.com [<mailto:cathyadams@canada.com>]  
Sent: Tuesday, March 01, 2005 5:03 PM

To: Agnes Hilsen  
Cc: Shana Burrows; James Ridge; Mayor and Council - DNV;  
fonvca@fonvca.org  
Subject: public input desk improvements

Hello Agnes

I appeared before council last night, giving a presentation on the Marine Drive Study, then responding to questions from council. So, I was in front of council for quite awhile.

As one of the first members of the public to experience the improved set up for those giving input to council, I want to let you know that as far as I'm concerned, the changes are really terrific.


I was able to look at anyone who was speaking, without peering around, or through, the equipment that had been on the desk, and felt more a part of the meeting. I was used to the old set up, but last night I certainly felt a barrier of sorts had been removed. I trust the councillors like it too. Especially the three sitting on the far side from where most giving public input tend to sit.

I also appreciate the changes underneath the desk area which give anyone in a wheelchair improved access to the desk and microphone.

Kudos to those involved. I send my sincere appreciation.

Cathy Adams

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